

## Newsletter June 2008

Welcome to the N-Tech Solutions Customer Newsletter for June 2008!

by Nathan Woodcock

As part of our commitment to providing an IT service that is professional, straight-talking and enjoyable we publish this newsletter every one or two months to keep in touch, have some fun and maybe even point out a few handy computer related things you didn't know. If you'd prefer not to receive this email simply click the unsubscribe link at the bottom on this newsletter. Welcome to winter on the "Sunshine Coast". Going on the last six months or so, I wouldn't be surprised if Fair Trading got us for false or misleading advertising!

AVG Anti-Virus Free Edition Expiry...

by Nathan Woodcock

Many of you would be using the free version of AVG anti-virus, and have probably been nagged by it for the past few weeks to upgrade to version 8 as version 7.5 expired on 31st May. If you followed the prompts it would have appeared that the only way to continue using AVG is the pay for the new version. This isn't true! There is a new free download of AVG version 8 that you can grab and install. Note that as always the free version of for home use only. Download it from here:

<http://free.grisoft.com/ww.download?prd=afe> Outlook Email Templates & Shortcuts...

by Nathan Woodcock

Do you have an email or multiple emails that you frequently send out with more or less the same text in every time? This could be regularly emailing out invoices, reminders, or requests to comment. If you use Outlook you can take advantage of Outlook Templates and at the click of a button bring up your pre-created and formatted email so all you need to do is add the recipients and any other modifications you might like. To create a template, first open a new Outlook email, and fill in the text that doesn't change. This might be the subject line and a paragraph in the body of the message, along with your signature. Then go to the File menu, choose Save As, and select type Outlook Template. You can save the template anywhere you like. Close your template email, then using Explorer find the file you just saved. Right click on it, choose Send To then Desktop (create shortcut). You'll now see your email template icon on the desktop. Right click it and choose properties. In the Shortcut Key box, press a letter you want to trigger the opening of your template, for example if you press I, then next time you press Ctrl-Alt-I a new email based on your template will open.

Stock Take - Last Lenovo Thinkcentre Systems

by Nathan Woodcock

With the end of the financial year fast approaching I need to reduce my stock on hand, meaning I have some great deals going at the moment, like the last three of these Lenovo Thinkcentre systems. Top quality and top value they are only \$899 (six months ago these sold at \$1300) which includes a fast core2duo PC, 19" widescreen display, Windows Vista Business or XP Pro, keyboard, mouse and three year warranty. These are fast systems which will require no upgrading in their lifetime to run office applications. As an added bonus you can have a free upgrade of an extra 1GB memory, DVDRW or 250GB Hard Drive. Lenovo Thinkcentre M55 Business Desktop

Intel Core2Duo E6300 CPU

80GB HDD

1GB DDR2 Memory

DVD/CDRW

Vista Business or XP Professional

Lenovo 19" Widescreen LCD display

Stock Take - More Runout Deals

by Nathan Woodcock

The end of the financial year brings more opportunities to save by helping reduce my on hand stock. Further sales items are as follows: BenQ 22" Widescreen LCD 3 year warranty.....\$299

Two only - Amazing value! 22" Widescreen for under \$300 cannot be beaten. Hewlett Packard Laserjet P1006 Mono Laser Printer....\$165

1 only. Below cost price for this reliable, fast (up to 18ppm), very compact and stylish laser printer.

Samsung 743N 17" LCD Monitor 3 year warranty.....\$265

1 only.

Netgear WNR834B RangeMax Wireless Router.....\$100

1 only. Superfast wireless router, up to 270 Mbps wireless speed, 4 port router. RRP \$199. Asus USB Digital TV Tuner.....\$65

1 only. A digital TV tuner for your PC the size of a USB memory stick. Logitech Wireless Desktop Set.....\$60

1 only. Stylish wireless keyboard and mouse. 1GB DDR2 Memory.....\$50

While stocks last. Netgear 5dBi Omni Directional Wireless Antenna.....\$65

Powerful wireless antenna in a discrete, small casing. Creative X-Fi Xtreme Audio Sound Card.....\$125

Experience MP3 music and movies the way you've never heard before. Supports multiple speakers, SPDIF out. PC and PC Equipment Rental

by Nathan Woodcock

N-Tech Solutions is now offering short term rental of PCs and other IT equipment such as printers and networking

hardware. These are available to business and residential customers, and also to those holidaying on the Sunshine Coast. With short term hire prices from \$45 per week for a PC, just call us to discuss your requirements.

. Our Rates!

Currently we charge a callout fee of \$44 inc GST for onsite work (which includes the first 15 mins) then charge at \$88/hour in 15 minute increments (ie. \$22 per 15 mins) after that. If the job runs for an hour or longer, the callout fee is waived and the cost is just \$88/hour. Unfortunately with the cost of petrol having risen 40% in the past twelve months we are increasing our callout fee from 1st July 2008 to \$50. The hourly rate remains unchanged.

Real-Life Helpdesk Calls #4672533:

A user's PC hard drive is damaged, but the support tech manages to recover the files in key directories and copies them to a new drive. Still, the user is furious: "Where the @\$%! are all my files?" &ldquo;Where were the files that are missing now?&rdquo; the technician asks. "I used to save them in that cute can. I use those files a lot, and that icon says 'Recycle,' so I thought it was a good place to put the files that I reuse often." Tiny cheap notebook...

The HP 2133 Mini-Note is about the sexiest ultra-portable notebook on the market. With a screen diameter of only 8.9 inches it still sports a good size keyboard, 2GB RAM, 160GB hard drive, digital camera and Vista Business. It weights only 1 kilo and costs only \$999 for the faster CPU, or just \$899 for the slower one. Read more here:

<http://tinyurl.com/5an6tr>

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Email suggestions to [info@n-techsolutions.com.au](mailto:info@n-techsolutions.com.au).

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